

Tamarack Cross Country Ski Center

Tamarack Hosts are the ambassadors,
caretakers and authority of the ski
tracks.



We love sharing
our passion, and
our interactions
with guests
should reflect that



- 19+ miles of groomed cross country ski trails around the Lakes Basin
- Marked snowshoe trails
- Gear rental, including cross country skis, boots, poles, and snowshoes
- Cross country lessons, including single day, multi-week, and season long training programs
- Walking and snowshoeing paths
- A retail store with various winter clothing and accessories



What does Tamarack offer?

Guests can use groomed cross country ski trails with a **Tamarack ski pass**

Without a Tamarack pass, guests can hike or snowshoe next to the ski paths. Dogs must be leashed and on the walking trail



Where do the trails around Tamarack go?





What do Hosts do
when working at
Tamarack?

- Hosts are first to greet guests when they arrive
- They provide information about trails, rentals, directions, weather, grooming status, events, and more
- They cross country ski on the groomed trails and greet and help guests
- Assist guests in skiing down to their ability level if they are having difficulty
- Educate hill safety violators, make sure dogs are leashed
- Pick up trash
- Have fun!

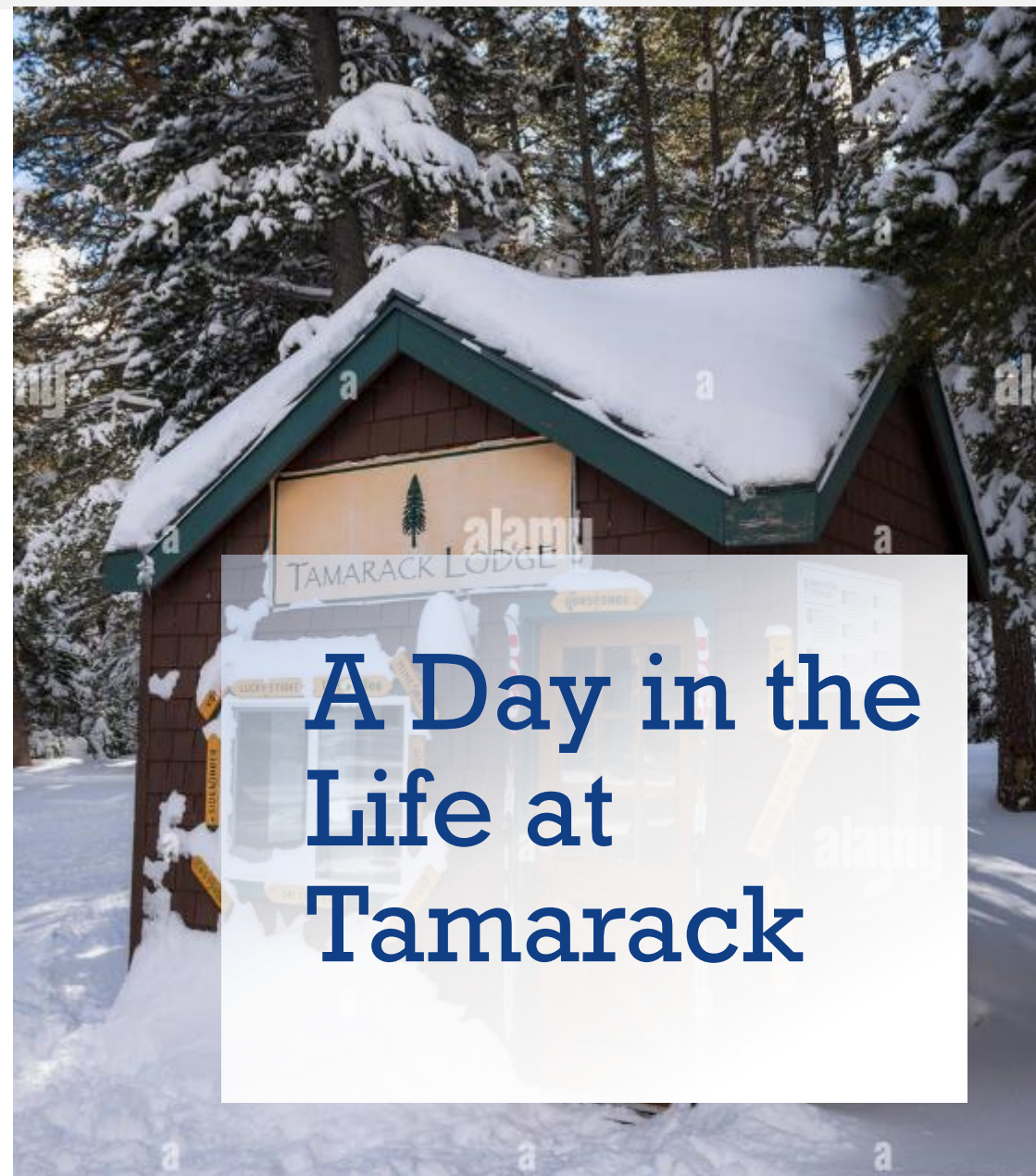


**What do
Hosts do
when
working at
Tamarack?**

A scenic winter landscape featuring snow-covered mountains in the background, a dense forest of evergreen trees in the middle ground, and a skier in a red jacket and blue pants skiing down a snowy slope in the foreground. The sky is clear and blue.

A Day in the Life of a Tamarack Host

- You'll arrive at the Yurt for your shift, either from 9:00 am -1:00 pm, 10:30am-2:30 pm, or 12:00 - 4:00pm
- Clock in using the Workday app on your phone, the time clock underneath the Yurt, or the time clock in the lodge
- Make sure to “transfer to Tamarack Outside Operations” when clocking in
- Check in with Tamarack staff to check trail conditions
- Grab a radio and the backpack with first aid kit
- Make sure you have your necessary supplies – trail maps, first aid supplies, water
- Head over to the Welcome Center to start your day! You'll either open the hut or meet the host already there



- Ensure path to hut is clear and safe, shovel if necessary
- Place signs at beginning of trail to inform guests of proper trail
- Place trashcan near signs for guests
- Check hut for necessary supplies, i.e. trail maps, dog leashes
- Engage with guests, answer questions, provide directions and information
- At the end of the day, put signs back in hut, take trash to lodge trashcans or to dumpster. Lots of dog waste in this garbage - you don't want it to go near lodge entrance



Opening and Closing the Welcome Center

- Engage with guests at entry point, and ensure they have a ski pass (if skiing) and that it is easily visible
- Provide trail maps, weather and grooming information, events, answer questions and determine needs
- Be able to inform guests of where they should go based on activity. Lessons? Tubing? Ice skating? Sledding? Naturalist tour?
- Ensure all dogs are leashed
- Know all trail names and difficulties, provide directions or suggestions to guests



A Day in the Life at the Welcome Center

- You're skiing around the Lakes Basin, engaging with guests along the way. Help show guests how to ski down if they need assistance
- Ensure guests are staying on the appropriate trail
- Check that guests on groomed trails have appropriate pass***
- Know all trail names and the fastest way back to the ski center. Provide map if needed
- Pick up trash, keep area clean
- If serious injury occurs call 911, and then the ski center.
- For injured or ill guests, contact the Ski Center using proper radio protocol, and staying with them until help arrives



A Day in the Life on the Trails



Thank you all for participating and listening!